Submission by the Australian Nursing and Midwifery Federation

Ahpra Board Accreditation Committee public consultation on the draft guidance on embedding good practice in clinical placements, simulation-based learning, and virtual care in student health practitioner education

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### Introduction

The Australian Nursing and Midwifery Federation (ANMF) is Australia's largest national union and professional nursing and midwifery organisation. In collaboration with the ANMF's eight state and territory branches, we represent the professional, industrial, and political interests of more than 326,000 nurses, midwives, and carers across the country.

Our members work in the public and private health, aged care, and disability sectors across a wide variety of urban, rural, and remote locations. We work with them to improve their ability to deliver safe and best practice care in each and every one of these settings, fulfil their professional goals and achieve a healthy work/life balance.

Our strong and growing membership and integrated role as both a professional and industrial organisation provide us with a complete understanding of all aspects of the nursing and midwifery professions and see us uniquely placed to defend and advance our professions.

Through our work with members, we aim to strengthen the contribution of nursing and midwifery to improving Australia's health and aged care systems, and the health of our national and global communities.

The ANMF appreciates the opportunity to provide feedback to the Australian Health Practitioner Regulation Agency (Ahpra) Boards Accreditation Committee for the public consultation on the draft guidance on embedding good practice in clinical placements, simulation-based learning, and virtual care in student health practitioner education.

Embedding good practice in nursing and midwifery clinical placements, simulation-based learning, and virtual care is essential and provides benefits for the student, the supervisor, the workplace and most importantly, for the person for whom they provide care.

The benefits of good practice in clinical placements, simulation and virtual care include:

- Safety good practice ensures that students develop the necessary skills and capabilities in a safe environment before they interact with real people requiring health care. This reduces the risk of errors and ensures safe practice.
- Quality of care by emphasizing good practice, students learn evidence-based techniques and protocols, which ultimately contribute to the delivery of high-quality care.
- Professional development clinical placements and simulation-based learning provide opportunities for students to develop practical skill, critical thinking, decision-making, and communication skills essential for their professional development as nurses and midwives.
- Socialisation good practice ensures that students are able to be socialised to the clinical environment and are identified as student learners, an important part of the team, and future health practitioners.
- Ethical standards exposure to good practice instills ethical principles and values in students,
   helping them understand the importance of person-centred care, respect for diversity, and
   confidentiality.
- Adaptability in the fast-paced and rapidly evolving healthcare landscape, students need to adapt to new technologies and care delivery models. By incorporating virtual care into education, students become proficient in utilising telehealth platforms and other digital tools, preparing them for future practice.
- Interdisciplinary collaboration good practice emphasizes teamwork and collaboration among health practitioners. Clinical placements and simulation-based learning provide opportunities for students to work alongside other health practitioners, fostering interdisciplinary collaboration skills.
- Continuity of care through effective clinical placements and simulation-based learning, students learn to provide continuity of care across different settings, ensuring seamless transitions of care for people between various healthcare services.

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Evidence-based practice - by integrating evidence-based practice into education, students learn to critically evaluate research findings and incorporate them into their clinical decision-

making process, thereby improving health outcomes.

Professional accountability - emphasizing good practice instills a sense of professional

accountability in students, encouraging them to take responsibility for their actions and

continuously strive for excellence in their practice.

Embedding good practice in nursing and midwifery education ensures that students are well-

prepared, competent, and compassionate health practitioners who can deliver safe, high-quality

care to diverse populations.

In the interests of person-centred care, the ANMF supports the use of the term 'person' or 'people'

rather than 'patient', 'client' or 'consumer' throughout the draft guidance. These terms can be

used to refer to both a person receiving healthcare services and a person who has used or may

use a healthcare service in all contexts of practice, not just the acute care setting. The term patient

infers a passive, 'sick' role. People do not necessarily see themselves as 'patient's'. In all contexts

of practice, a person-centred approach and language is essential. Person-centred language puts

people first and respects the dignity, worth, qualities and strengths of every individual.<sup>1</sup>

The ANMF offers the following feedback in response to the consultation questions.

**Initial questions** 

**Question A** 

Are you completing this submission on behalf of an organisation or as an individual?

**√** Organisation

Name of organisation: Australian Nursing and Midwifery Organisation

**Contact email:** 

□ Myself

Contact email: fedsec@anmf.org.au

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### **Question B**

If you are completing this submission as an individual, are you:
☐ A registered health practitioner?
Profession:
□ A member of the public?
□ Other:
Question C
Would you like your submission to be published?
√ Yes, publish my submission with my name/organisation name
☐ Yes, publish my submission without my name/organisation name
□ No, do not publish my submission.

## **Consultation questions**

### 1. Do you have any comments on the good practice statements in the guidance?

Please add your comments to the following table and add a new row for each good practice statement you have a comment for.

Variety	Students are firstly, adults, and benefit from choice and control over their clinical placements. This may include location or setting, but also includes the choice to
Variety	choice and control over their clinical placements. This may include location or setting, but also includes the choice to
	placements. This may include location or setting, but also includes the choice to
	setting, but also includes the choice to
	provide honest feedback about the quality of
	placement they are receiving, with genuine
	opportunities for alternatives where possible.
	Students benefit from experiencing working
	with a variety of clinical practitioners in
	addition to diverse practice settings, diverse
	range of health presentations, and diverse
	locations.
Preparation	Preparation for clinical placement should
	address work health and safety issues
	including psychosocial support training,
	manual handling, workplace violence
	information, and preparation on dealing with
	bullying and harassment.
	Preparation should include simulation-based
	experience and virtual care.
·P	Preparation

Clinical placements	6 Loarning activities	Additional dat points sould be added:
Clinical placements	6.Learning activities	Additional dot points could be added:
		Are provided with opportunities to
		participate in clinical placement learning
		activities that:
		Allow them to follow the person through
		their care to enhance understanding of
		the journey.
		Assist them with clinical reasoning and
		clinical decision-making.
Clinical placements	9. Clinical assessment	The ANMF suggests this statement is
		expanded to include consistency across
		clinical assessors, particularly in professions
		where clinical assessors have no consistent
		assessment methods or validated assessment
		instruments.
Clinical placements	12.Quality assurance	The guidance includes value statements that
		refer to what clinical placements 'should' look
		like which doesn't necessarily equate to the
		quality of clinical placements. An example of
		this is, 'attend placements where the training
		facilities, clinical assessor training programs
		and clinical assessors are quality assured, where
		relevant'. It is unclear what this means. How
		are clinical assessors' quality assured and
		against what quality assurance framework? The
		quality of clinical assessors varies considerably
		and there is no consistency between education
		providers.
		·

		Another example of this is, 'support the same
		student throughout an entire clinical placement
		where possible'.
		Although this guidance could benefit nursing
		and midwifery students, its feasibility may be
		unattainable without robust, streamlined
		frameworks that extend across both education
		providers and health services to facilitate this
		level of designated student support. The
		research underpinning this guidance is based
		on the undergraduate paramedicine
		student/intern model. While the benefits may
		be applicable to nursing, and midwifery, the
		research does not consider significant
		differences, such as the variations between
		public and private providers, which impact
		students, graduates, and educators.
Clinical placements	13.Best practice clinical	It would be useful to provide additional
	learning environment	information in the guidance about best
	frameworks	practice clinical learning environment (BPCLE)
		frameworks.
		This point should address the importance of
		continuity of practice to the quality of the
		placement. It is essential that students spend
		2-3 days per week at the same healthcare
		facility. Placing them in different locations
		each day results in excessive time in
		orientation instead of valuable learning.
		Placements must be directly linked to theory,
		subjects and skills associated with the
		,

		students' progress through their
		undergraduate program. The student must
		have passed the theory and be deemed
		competent in any associated skills to ensure
		continuity of theoretical learning and provide
		opportunities to enhance their skills safely
		under clinical supervision.
Clinical placements	New point	It would be useful to include additional points
		in this section that indicate that student
		learning from clinical placements is likely to
		be maximised when students:
		14. participate in placements in positive
		practice environments that have: safe staffing
		levels; physical, psychological and cultural
		safety; autonomous and collaborative
		practice; shared governance and decision-
		making; research and innovation; and
		transformational leadership. <sup>2</sup>
		15. are taught and given the opportunity to
		reflect on non-tangible skills such as
		establishing and managing personal
		boundaries.
Clinical placement	1.Training	In addition to the included statement, clinical
supervisors		placement supervisors should be offered
		permanent employment, to ensure the
		personal and professional investment made
		in their clinical supervision skills are ongoing
		and well-used. This will also enable them to
		offer continuity and reflection to students.

		Clinical supervisors should be given
		opportunities to learn ongoing reflective
		practice techniques in addition to pedagogical
		training throughout their career.
Clinical placement	4.Demonstrate	Clinical facilitators should be taught
supervisors	willingness and ability to	management and leadership strategies as
	support students	they are often expected to provide effective
		feedback. This kind of human misconduct
		management is not an innate skill and
		providing clinical corrections poorly can lead
		to withdrawal from the profession.
		The second dot point could be expanded to:
		showing respect, patience, kindness and
		understanding towards students as both a
		current learner and as a future health
		practitioner.
Clinical placement	New point	It would be useful to include an additional
supervisors		point in this section that indicates that to
		support student learning clinical placement
		supervisors should:
		be orientated to each cohort of students
		and provided with details of their clinical
		learning objectives and expected
		outcomes.
Cultural safety in	1. Cultural safety	Both students and clinical placement
clinical placements	training	supervisors should receive cultural safety
		training and support before clinical
		placement. Training also needs to encompass
		cultural safety in virtual models of care to
		,

		ensure the development of culturally
		informed virtual health education meets the
		needs of Aboriginal and Torres Strait Islander
		peoples, fostering equitable access and
		promoting positive health outcomes.
Simulation-based	Context	Simulation-based learning is an important
learning		adjunct to but should not be seen as a
		replacement for clinical placement.
Virtual care	New point	It would be useful to include additional points
		in this section that indicate that virtual care
		learning experiences demonstrate good
		practice when:
		5. they align to the profession's best practice
		guidance
		6. are used to enhance clinical reasoning,
		clinical decision-making and to provide
		students with a variety of experiences.
		Although virtual models of care have become
		more prevalent, significant barriers remain,
		particularly in regional and remote locations
		with limited access to affordable technology,
		an absence of long-term policies for
		virtual/telehealth funding which pose
		financial hurdles. These factors must be
		considered when developing an evidence-
		based, standardised, and phased curriculum.
		The ANMF is supportive of the proposed
		education, notably emerging studies have

emphasised the significance of adequately preparing the workforce to engage in virtual health safely and appropriately. The rapid adoption of virtual care has highlighted knowledge deficiencies and the importance of the individual's capacity required to successfully use virtual care technologies.

A further consideration could include social determinants of health. Students need to be cognisant of the correlation between access and equity in healthcare, and factors that can pose significant limitations and influence a person's health literacy, potentially leading to missed care.<sup>3</sup>

Additionally, the guidance should account for the varying state and territory legislation regarding privacy, data protection, and workplace surveillance acts.

# 2. Are there any other evidence-based good practice statements that should be included in the guidance?

When referring to the meaning of 'good practice' the language in the strategy/approach used should be person-centred not patient-centred. The strategy/approach should also include the term affordable. Affordability in clinical placements for nurses and midwives is not only a matter of financial accessibility but is also crucial for fostering a skilled, diverse and well-prepared workforce that can deliver high-quality care.

As a result of the Universities Accord and the lobbying and advocacy of national nursing and midwifery peak organisations, from July 2025 the Australian Government will establish a new Commonwealth Prac Payment (CPP) for students to help them manage the costs associated with undertaking a mandatory placement as part of a higher education course in nursing, midwifery, teaching, and social work. This includes nursing in vocational and training (VET) courses. Commencing July next year, eligible students will be able to access \$319.50 per week (benchmarked to the single Austudy rate) while they are undertaking a placement. The payment will be means tested to target students who need it most. The ANMF is concerned that the process of means testing is not efficient, fair or in the interests of the most disadvantaged. One of the great strengths of universal benefits is that it is simple and economical to administer and operate. This is the opposite of means testing which requires costly IT systems and bureaucracy. Large numbers of people miss out on benefits as they don't know about them, they don't realise they are eligible, or they are reluctant to claim them. For higher education students, the Government will work with the higher education sector to introduce this new assistance payment, to be delivered through eligible higher education providers. For VET students, the Government will administer the payment through the Department of Employment and Workplace Relations (DEWR). The context section of the guidance on embedding good practice in clinical placements should provide information about student payment for mandatory clinical placement.

As this is a guideline, there is no onus on education providers to ensure any of what is recommended occurs and that clinical supervisors are adequately skilled and trained for the role. Many clinical supervisors receive little to no training and are frequently employed on casual contracts without any consistent work. Education providers often use whoever is willing and able to take on the role. There is no budget for clinical supervisor training and if individual nurses and midwives want to undertake training or preparation, they are required to do this in their own time. Most clinical supervisors work in isolation without any real professional support from the education provider.<sup>4</sup>

While acknowledging that the guidance is to be applied across a number of professions Boards, there should be language used that is similar to that used in the Code of conduct for nurses, Principle 5: Teaching, supervising and assessing:

- Create opportunities for students to learn, as well as benefit from oversight and feedback
- Reflect on the ability, competence, and learning needs of each student who they teach
- Avoid conflicts of interest that may impair objectivity or interfere with learning outcomes or experience
- Be honest, fair, constructive, objective without bias, and not put people at risk of harm by inaccurate and inadequate assessment
- Provide accurate and justifiable information promptly and include all relevant information when writing reports.

Clinical supervisors should be encouraged to stay in clinical supervisory roles through active recruitment and retention campaigns and should be encouraged to identify and mentor future clinical supervisor leaders in their areas of practice.

Clinical supervisors should be trained in trauma-informed care practices, offering psychological protection and resilience strategies to students who are typically practitioners with the lowest levels of practiced resiliency and experience, while still seeing, providing care to, and experiencing traumatic events.

The guidance should also focus on ensuring that system issues are addressed to create a positive practice environment for student clinical placement. A constant focus on the responsibility of the individual student or clinical supervisor can diminish the importance of addressing underlying system issues.

# 3. What information could the committee provide that would help National Scheme entities implement the guidance?

Funded by the Australian Nursing and Midwifery Accreditation Council (ANMAC) and the Council of Deans of Nursing and Midwifery (CDNM) and owned by Health Education Services Australia (HESA), the educational subsidiary of ANMAC, the Australian National Placement Evaluation Centre (NPEC) currently collects evaluations of degree level nursing and midwifery clinical placements, with plans to collect evaluations from Diploma of Nursing (Enrolled Nurse) students and other health professions in the future. Pre-registration nursing and midwifery students'

placement experiences vary across Australia with both positive and less than optimal experience outcomes. In line with recent reviews of education it is essential that there is a nationally consistent approach to understanding and measuring the quality of clinical placements.

Education providers can register, designate a staff member(s) to distribute surveys and gain access to evaluation outcomes. Researchers can apply to access the national data set for research purposes. There are currently 36 education providers and 1862 healthcare facilities registered with the centre. NPECs aim is to measure and enhance the quality of nursing and midwifery clinical placements through rigorous evaluation and quality improvement processes. There is a Placement Evaluation Tool for nursing students, for midwifery students and for supervisors.

NPEC also provide educational resources which include: clinical facilitation skills and principles; the Australian Nursing Standards Assessment Tool (ANSAT); clinical skills development; support for supervisors; and a national clinical supervision competency resource.

#### 4. Do you have any general comments or feedback about the guidance?

Clinical placements need more flexibility, with part-time options explored. Block placements present barriers for many students especially in relation to existing part-time work, childcare and other care arrangements. This is a gender equity issue as the care sector is 90% female with informal caring responsibilities predominantly falling to women. Continuity of practice and the quality of placement can be maintained when a student attends placement 2-3 days a week for several months rather than 6-8 weeks full-time. Every attempt needs to be made to provide clinical placements close to students' homes, including rural students and Aboriginal and Torres Strait Islander students.

Formal clinical (reflective) supervision should be embedded in student's clinical placement. This is a formal structured professional arrangement between a supervisor and one or more supervisees/students through a purposeful regular meeting that facilitates critical reflections on the work/placement issues brought by, in this case, the student. It aims to develop reflective practice and professional skills through increased awareness and understanding of the complex human and ethical issues that arise in the workplace/clinical placement.<sup>5</sup> Research shows clinical

(reflective) supervision can also contribute to a positive practice environment and improve recruitment and retention.<sup>6 7</sup>

Clinical supervisors should be permanently employed by the education provider so they can offer continuity to students and can invest both personally and professionally in the ongoing quality of their clinical supervision. Clinical supervisors should be given opportunities to learn ongoing reflective practice techniques and pedagogical training throughout their career.

Effective preceptor training should be embedded in nursing and midwifery education to ensure that those directly involved in the day-to-day education of students are exposed to pedagogical training and that practitioners are modelling best practice, using current evidence and are offering ongoing education to this effect.

### Conclusion

Thank you for this opportunity to provide feedback to the Accreditation Committee for the public consultation on the draft guidance on embedding good practice in clinical placements, simulation-based learning, and virtual care in student health practitioner education. Embedding good practice in nursing and midwifery clinical education is essential for producing competent, ethical and skilled health practitioners who can provide high-quality health and aged care. Drawing on the best available evidence, this guidance will assist in the development of accreditation standards, ensure consistency across regulated health professions, and encourage education providers to improve the delivery and quality of clinical placements, simulation-based learning and virtual care.

#### References

<sup>1</sup> Hyams, K, Prater, N., Rohovit, J., Meyer-Kalos, P.S. (2018). Person-centered language. Clinical Tip No.8 (April 2018): Center for Practice Transformation, University of Minnesota. Available at: https://practicetransformation.umn.edu/practice-tools/person-centered-language/

<sup>&</sup>lt;sup>2</sup> Queensland Nurses and Midwives' Union. 2023. *Positive Practice Environment Standards for Nursing and Midwifery 2023 – Version 2*. Brisbane. QNMU Office. Available at: <a href="https://www.qnmu.org.au/Web/Campaigns/PPE-Standards.aspx">https://www.qnmu.org.au/Web/Campaigns/PPE-Standards.aspx</a>

<sup>&</sup>lt;sup>3</sup> Nutbeam, D, & Lloyd, J. E., 2021. Understanding and responding to health literacy as a social determinant of health. *Annu Rev Public Health*, 42(1), 159-173.

<sup>&</sup>lt;sup>4</sup> Livingstone, K. (2024). How lack of support and recognition for RN preceptors is affecting nursing students' learning on placement. *Nurse Education Today*. Vol.138 (July 2024). Available at: <a href="https://www.sciencedirect.com/science/article/pii/S0260691724001023#:~:text=Registered%20nurses%20often%2">https://www.sciencedirect.com/science/article/pii/S0260691724001023#:~:text=Registered%20nurses%20often%2</a> Ohave%20demanding,et%20al.%2C%202020).

<sup>&</sup>lt;sup>5</sup> Health Education and Training Institute. 2013. *The superguide: A supervision continuum for nurses and midwives,* HETI, Sydney, Australia.

<sup>&</sup>lt;sup>6</sup> Brunero S and Stein-Parbury J. 2008. The effectiveness of clinical supervision in nursing: an evidence-based literature review. *Australian Journal of Advanced Nursing*, 25(3): 86-94.

<sup>&</sup>lt;sup>7</sup> Sloan, G. 2005. Clinical Supervision: beginning the supervisory relationship. *British Journal of Nursing* 14(17): 918-23.